INTELLIGENT PROCESS AUTOMATION (IPA)
for Healthcare

Healthcare organizations, including Providers & Payers, are the most impacted by Covid-19 resulting in operational and personal challenges. According to WHO, there is a shortage of doctors with a ratio of 2.5 healthcare practitioners to 1000 patients in the United States.

In addition, defined rule based processes, strict regulatory compliance with data spread across multiple applications and organizations, is resulting in low productivity and error prone outcome.

Existing level of manual processes, inefficiencies and Covid-19 pandemic creates an opportunity for Intelligent Process Automation. Intelligent Process Automation blends Robotic Process Automation with Artificial Intelligence to make the business process adaptable and error free.

According to industry reports Healthcare industry has 36% potential for Intelligent Process Automation, compared to other industries.

ACL Digital provides a comprehensive range of Intelligent Process Automation services

ASSESS
Strategy, Design, Prototype

- IPA Tool Evaluation
- Business Process Analysis
- TCO and ROI Analysis
- Proof Of Concept
- Define IPA Roadmap

BUILD
Build, Test, Deploy

- Process Design
- Develop, Test and Integrate Robotic BOTs
- Provision (RPA) environments
- DevOps for IPA

SUPPORT
Post-Production Support

- Incident, Service Request and Problem Management
- Maintenance and Monitoring Services
- Performance Tuning
- Change Request & Release Management
- IPA Vendor Coordination

We helped a leading Healthcare organization achieve **98%** reduction in the Insurance Claims processing time with accuracy rates close to **97%** leveraging Intelligent Process Automation

Whether it is

- Streamlining Patient Appointment Scheduling and Onboarding
- Bills & Accounts Settlement
- Claims Processing & Fraud Detection
- Streamlining Discharge Process

  Or any other business process, ACL Digital's Intelligent Process Automation services can help your organization enhance productivity, reduce costs through automation and stay compliant to HIPAA and FHIR regulations.

Why ACL for Intelligent Process Automation?

An Integrated approach for Solution Design with RPA, AI, Data, Mobility, IoT and Cloud for delivering most optimized automation

Over two decades of Healthcare domain experience helps us in identifying the most appropriate automation use cases and bringing in the industry best practices

Our Centre of Excellence and Partnership and with top leading Intelligent Process Automation vendors help ACL Digital get early access to the latest developments and deliver quality solutions

Predefined Templates and Re-usable solutions helps to deliver automation with less effort and time
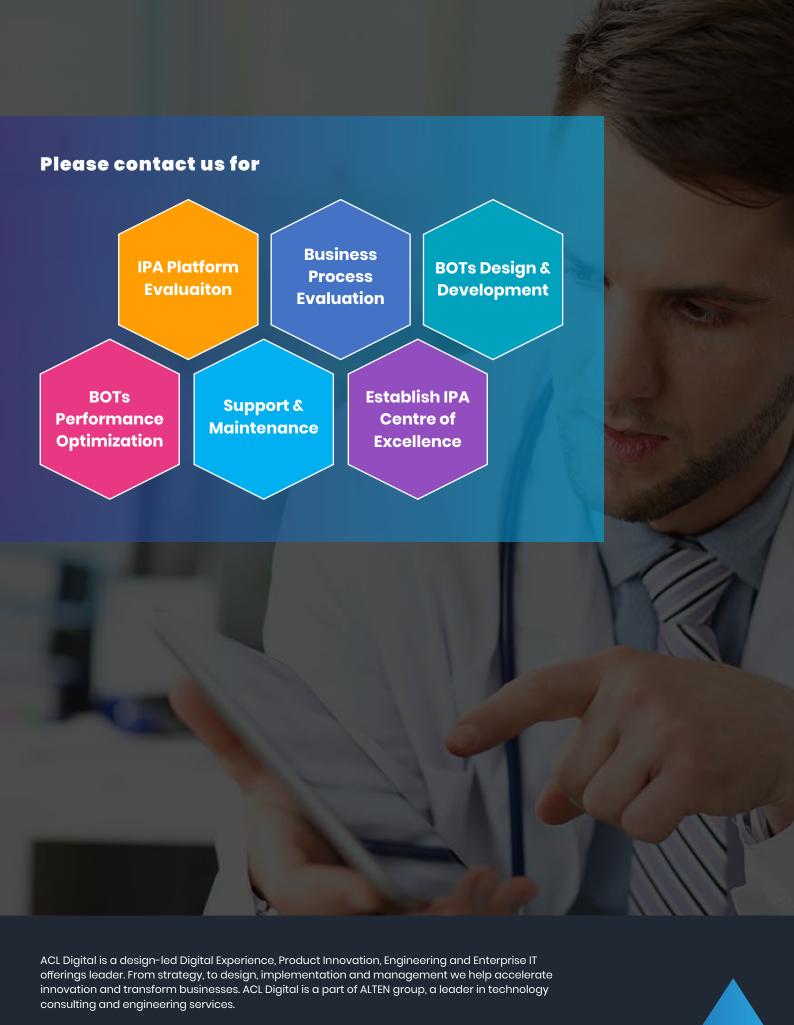
Case Study : Medical Coding & Claims Processing Automation

The Client, a leading health insurance company, was struggling to verify the health insurance eligibility as there are a lot of manual processes involved in medical coding and revenue cycle management workflows. Redundant data and manual processes were resulting in lower productivity, long and delayed revenue process cycle times and error prone outcomes which in turn affected the customer experience and profitability.

ACL Digital provided a solution using UiPath which resulted in 98% reduction in the processing time of insurance Claims with accuracy rates close to more than 97%

Please contact us for

IPA Platform Evaluaiton

Business Process Evaluation

BOTs Design & Development

BOTs Performance Optimization

Support & Maintenance

Establish IPA Centre of Excellence

ACL Digital is a design-led Digital Experience, Product Innovation, Engineering and Enterprise IT offerings leader. From strategy, to design, implementation and management we help accelerate innovation and transform businesses. ACL Digital is a part of ALTEN group, a leader in technology consulting and engineering services.

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