



# TotalCareXP

Care experience for Healthcare



Patient-centricity and patient engagement are core tenets of the Total Experience (TX) Strategy. TX aims to innovate and deliver a next-gen software platform built to fuel connected health and transform the patient experience.

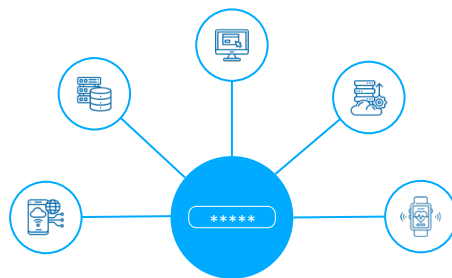
We at ACL Digital provide a cloud, mobile, and AI-ready, No code platform to present a unified patient view.

- Personalized, meaningful, and actionable insights to bring significant improvement in patient outcomes
- Centralized data hub to self-manage chronic conditions
- Timely and data-driven insights to improve patient's self-efficacy and put them in control of their health

ACL Digital's Total CareXP platform organizes what your patients, providers, employees, and agents need to know and carry out care delivery operations via a single hub with simplified tasks and quick information access with a personalized dashboard.

## Care Experience

Personalize and streamline daily tasks and access essential health information in a central dashboard to engage patients, providers, and healthcare professionals with a no-code care experience solution.



Overloaded with data spread between multiple applications

## Why Total CareXP?

- 1 Better decision-making, Hyper Personalized Experience for everyone in the care circle with a real-time information update.
- 2 Minimal training and support for all users (Patients, Providers, Hospital staff, and Agents) with seamless experience.
- 3 Aggregates relevant content securely from multiple sources (internal & external) to provide value & deliver key information to everyone, anytime, with a single click.
- 4 Combat information overload, Reducing stress & Frustration, Quick access via single sign-on and accessing critical information on one screen.
- 5 Customize the information as widgets and prioritize the way users want them to view and take actions.
- 6 Developers and business analysts can easily configure the information from the different applications using a user-friendly Low-Code, No-Code platform.

**My Appointments**

- Lab Appointment**  
COVID RT-PCR  
Oct 15, 2022 | 09:00 AM | Florida
- Dr. John Victor**  
Cardiologist  
Oct 14, 2022 | 10:00 AM | Florida
- Scan Appointment**  
MRI Scan  
Oct 20, 2022 | 11:30 AM | Florida

**Digital Wellness**

- Sep 08 | 09:24 AM: 79 mg/dL Blood Glucose
- Sep 08 | 09:24 AM: 240 mg/dL Cholesterol
- Sep 11 | 09:00 AM: 120/80 mmHg Blood Pressure
- Sep 11 | 09:00 AM: 68 bpm Heart Rate
- Sep 10 | 11:15 AM: 06:40 mins Sleep Pattern
- Sep 10 | 08:30 PM: 98.6°F Temperature

**Medications**

- Neurofen 200mg**: 30 Days | 45 Pills left | 1 - 1 - 1 After Meal
- Clopidogrel 75mg**: 15 Days | 15 Pills left | 1 - 0 - 0 Before Meal
- Novolog**: Everyday | 12 Injection left | 1 - 0 - 0 Before Meal
- Paracetamol 250mg**: 5 Days | Syrup | 1 - 0 - 1 After Meal

**Calendar**

September 2022 | Today

Sun	Mon	Tue	Wed	Thu	Fri	Sat
8	9	10	11	12	13	14
				10:00 AM <b>Dr. John Victor</b> Greenland Heart Clinic, Tawang		
				01:30 PM <b>Clopidogrel 75mg</b> 1 Pill, After Meal		
				08:30 PM <b>Ticagrelor 90mg</b> 1 Pill, After Meal		

**My Claims**

Eligibility: 30% (Claimed - 75,000 / Total - 2,50,000)

**UNH22T67A** | United Healthcare  
Policy No | Provider

**Active** | 250,000 Total Coverage

**75,000** Last Claimed Amount | **Jul 12, 2022** Last Claimed on

**Reminders**

- Dr. John Victor**: 09:00 - 09:30 AM Today
- Blood Pressure**: Before Meal 12:30 PM Mon, Fri
- Clopidogrel 75mg**: 1 Pill, After Meal 1:30 PM Everyday
- Ticagrelor 90mg**: 1 Pill, After Meal 08:50 PM Everyday

A unified gateway to the health information for all diverse users in the care continuum without switching screens or multiple sign-ins

# Features



## Future-ready Platform

Secured Low-Code, No-Code platform, quickly hosted and deployed on public cloud and on-premise



## Customization & Branding

Total CareXP Platform supports fullybranded customizations and personalized dashboards for everyone in the healthcare continuum



## Total Health Experience

The platform is built on the Total Experience Strategy, an aggregate of Customer Experience (CX), Employee Experience (EX), Multi-device Experience (MX), and User Experience (UX) that address the entire user cohort across multiple touch points



## Simple & Personalized

Dashboards show everyone what and when they need to know and views tailored to their needs and preferences



## Centralized-Secure Information Hub

A platform that offers secure data hub compliant with all leading healthcare, medical devices regulations and cloud security policies

Total CareXP is a no-code platform with a total experience strategy.

The screenshot displays the 'Health Analytics Report' interface. The main window shows a 'Mapping (Appointments)' section with a preview of a card for 'Dr. John Victor, Cardiologist' on 'Oct 14, 2022' at '09:00 AM' in 'Florida'. A 'VARIABLES' panel on the right lists fields like Name, Specialization, Date, Time, and Location. An overlay window titled 'Choose Widget' is open, showing various widget options such as 'Simple Table', 'Dynamic Grid', 'Key Value Card', 'Key Value Sparkline', 'Calendar', 'To do List', 'Product Catalogue', 'Podcast', 'Appointments', 'Claims', 'Medications', 'Prescriptions', 'Reminders', and 'Reports'. The 'Appointments' widget is selected. A preview of the 'Appointments' widget shows a card for 'Dr. Leonard Hampton, Neurologist' with appointment times for 'Jan 01, 2022' at '09:00 AM' in 'New Jersey'. A 'PREVIEW' section below the widget list shows a sample appointment card with the text: 'The appointments widget shows scheduled day, time and location for an individual to be evaluated or treated by a physician, or others such as lab, scan appointments etc.'

Integrate secure data into actionable cards required for anyone and assign it to users based on permissions.

## ACL Digital Healthcare

ACL Digital's Healthcare Practice works with healthcare organizations to engineer personalized Total Experiences - anytime, anywhere, and on demand. Our design-led engineering services have provided secure, compliant, interoperable Digital Healthcare and Medical Device Engineering solutions accelerating digital innovation, driving business transformation, and enabling industry-wide convergence. With a "Digital First and Total Experience" philosophy, we are the partner of choice for global MedTech, Medical Devices/OEMs, and ISVs, in their Digital Healthcare, Omnichannel Patient Engagement, Virtual First care (V1C), Connected Medical Devices, and Digital Front door strategy implementation journey.

- By uniting analytics, compliance, UX, cloud, and interoperability, we offer unique, scalable Digital solutions that aim to enhance the quality, convenience, and personalization of care delivery.
- Leverages the triple trifecta (Cloud, Analytics, and UX for medical devices) to integrate data across disparate systems – from imaging to vitals to claims – helping cross-reference, match historical patient information, proactively identify illness, and engage with patients.

For more information, visit [www.acldigital.com/healthcare](http://www.acldigital.com/healthcare)

## ACL Digital

ACL Digital, an ALTEN Group Company, is a digital product innovation and engineering company. We help our clients design and build products (AI, Cloud, and Mobile ready), content and commerce-driven platforms, and connected digital experiences for the modern world through a design-led Digital Transformation framework. By integrating our strategic design, engineering, and industry capabilities, we help our clients decode the digital world and accelerate their growth journey.

We are a trusted Digital Transformation and Modernization partner, combining deep technical expertise and industry knowledge to help our customers deliver solutions with a "Total Experience" philosophy. Our offerings and proven frameworks create exponential value and competitive advantage for our customers by giving them the power to IMAGINE, INNOVATE, TRANSFORM and SUSTAIN enterprise digital core.

For more information, visit [www.acldigital.com](http://www.acldigital.com)



**Digital  
Product  
Engineering**